

**oneplan**

Protect your hearing aid from just £75 a year



 **Hidden Hearing**  
*Your hearing is our expertise*

# Could you afford to lose your hearing aid?

**oneplan** is the all-new Customer Care Scheme designed to give you total peace of mind for the first five years of your aid's life.

Many of our customers say that their hearing aid is one of the most important and valuable possessions they own. But no matter how careful you are, mistakes can happen.

Membership to **oneplan** gives you comprehensive low-cost benefits if your hearing aid is lost, stolen, accidentally damaged, or stops working, anywhere in the world.

## Five reasons to choose **oneplan**

1

**Low annual subscription**

2

**No-quibble, new-for-old replacement\*\* of your hearing aid**

3

**Fast & hassle-free if you need to request a benefit**

4

**Free unlimited repairs (outside of warranty)**

5

**Save 10% when you sign up on Direct Debit\* and automatic renewals**

## How much does it cost?

This is a low-cost comprehensive benefits scheme. You pay an annual membership subscription fee linked to the value of your hearing system:



Aid(s) value <sup>1</sup>	Cost per year	By DD in 1st year*
Up to £1,499	£75	<b>£67.50</b>
£1,500 – £2,999	£95	<b>£85.50</b>
£3,000 plus	£115	<b>£103.50</b>

## Sign up today

To make sure you have the protection you need, **sign up today**. You'll receive immediate protection when we receive your completed form which can be found on the next page.

Don't forget, if you choose to pay by Direct Debit (**and save 10% on your first year's subscription**), you'll get automatic renewals each year for the duration of the plan.

Alternatively, you can call us on **0800 740 8796** if you'd like to pay by credit card. Again, you'll receive immediate cover.

.....  
"A very prompt and efficient replacement of my lost hearing aid. Thank you."

– Mr Leonhardt, via Trustpilot



<sup>1</sup> Price list value at time of purchase, without discount.

\* Discounted price for first year's subscription when signing up using the Direct Debit mandate.

\*\* Replacement device provision subject to a 10% contribution from you of original price paid.

Please fill in the whole form using a ballpoint pen and send it to:

**Hidden Hearing Ltd, Meadow House,  
Medway Street, Maidstone, Kent ME14 1HL**

**Name and full postal address of your Bank or Building Society**

To: The Manager	Bank/building society
Address	
Postcode	

**Name(s) of Account Holder(s)**


**Bank / Building Society Account Number**

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**Branch Sort Code**

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**Service User Number**

9	6	2	8	8	6
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**Reference Number**

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For Hidden Hearing official use only  
This is not part of the instruction to your Bank or Building Society

**10DDISC ON DD**

Date received: \_\_\_\_\_ Branch code: \_\_\_\_\_

HH Ref: \_\_\_\_\_

Svc Card No: \_\_\_\_\_

Serial No 1: \_\_\_\_\_

Serial No2: \_\_\_\_\_

**Instruction to your Bank or Building Society**

Please pay Hidden Hearing Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with Hidden Hearing and, if so, details will be passed electronically to my Bank / Building Society.

Signature(s)
Date

**Banks and Building Societies may not accept Direct Debit Instructions for some types of account. This guarantee should be detached and retained by the payer**



## The Direct Debit Guarantee

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit Hidden Hearing will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Hidden Hearing to collect a payment, confirmation of the amount and date will be given to you at the time of the request
- If an error is made in the payment of your Direct Debit, by Hidden hearing or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
- If you receive a refund you are not entitled to, you must pay it back when Hidden Hearing asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.